

# 2023 Check Out & Return Policy



- Initial Unit / Show & Sell Order DUE online July 23, 6:00 PM, Pecatonica River Popcorn System
- August 17th-19th – Initial Show & Sell order pick-up, Popcorn Pantry
  - Thursday, August 17, NOON - 7:00 PM
  - Friday, August 18, 9:00 AM - 5:00 PM
  - Saturday, August 19, 8:00 AM - NOON
- August 23rd-24th - Show & Sell distribution continues, Popcorn Pantry
  - Thursday, August 23, 10:00 AM - 6:00 PM
  - Friday, August 24, 9:00 AM - 1:00 PM
- **Additional product may be checked out once 50% of the commission due to Council on checked out product has been paid.**
- **Limited returns end Saturday, October 7th, 9:00 AM - NOON**
  - limited to 10% max (retail value) of checked-out stock.
- Returned product must be in SELLABLE condition.
- Product damaged by the Unit will not be accepted. \*
- You will receive a receipt for your returns. KEEP a copy for your records.
- Upon receipt and confirmation of product count, a Council representative will approve the return and the Unit's invoice will be adjusted within 48 hours.
- Unit to Unit transfers of popcorn do not count as a return.
  - Utilize [Band](#) (must be a member) or your [District Popcorn Kernel](#) to help facilitate these transfers.
  - **Unit's will need to submit a POP SWAP form for Unit-to-Unit transfer. Once form is submitted, Unit invoices will be adjusted within 48 hours and a follow-up response will be sent.**
- Take Order DUE online by October 22, 6:00 PM, Pecatonica River Popcorn System
- November 15th-17th – Take Order pick-up, Popcorn Pantry
  - Wednesday, November 15, NOON - 6:00 PM
  - Thursday, November 16, 9:00 AM - 3:00 PM
  - Friday, November 17, 3:00 PM - 7:00 PM
- **NO RETURNS WILL BE ACCEPTED AFTER NOON SATURDAY, OCTOBER 7th.**
- Product remaining in Unit possession after the official sale dates may continue to be sold or used for local Military Donations until December 31, 2023.

Don't forget: Earn an additional 3% commission for NO RETURNS!

*\*Should you find damaged product when you open a Pecatonica River box submit a [damaged popcorn report](#).*